

## LOCAL RESOURCE & REFERRALS LIST

Resource	Address/Phone Number	Description
211 Information & Referral	211	A national initiative providing quick, easy to remember telephone number for finding human services and referrals
American Red Cross Serving the Texas South Plains	2201 19th Street Lubbock, TX 79411 (806) 765-8534	The American Red Cross, a humanitarian organization led by volunteers and guided by its congressional charter and the fundamental principles of the International Red Cross Movement, will provide relief to victims of disaster and help people prevent, prepare for and respond to emergencies.
Buckner Children & Family Services	129 Brentwood Ave Lubbock, TX (806) 795-7151	Foster Home Licensing Agency
Bair Foundation	3411 73rd Lubbock, TX 79423 (806) 797-2247	Foster Home Licensing Agency
Big Brothers Big Sisters of Lubbock	3416 Knoxville Lubbock, TX 79410 (806) 763-6131	Provide children facing adversity with strong and enduring, professionally supported one-to-one relationships that change their lives for the better, forever.
Boy Scouts of America, South Plains Council	#30 Briercroft Office Park Lubbock, TX 79412 Phone: (806) 747-2631	Boy Scouts of America aim to serve others by helping to instill values in young people and, in other ways, to prepare them to make ethical choices over their lifetime in achieving their full potential. Educational programs for boys and young adults build character, train in the responsibilities of participating citizenship, and to develop personal fitness. Scouting programs, for ages 6 to 20 years old, include Tiger Cubs, Cub Scouts, Boy Scouts, Venturing and Exploring.
Boys & Girls Clubs of Lubbock	3221 59th St. Lubbock, TX 79413 Phone: (806) 792-2889	The Lubbock Boys & Girls Club provide a safe, positive place for kids, ages 6 to 18 years old, at four locations with programs in the areas of education and career development, character and leadership development, health and life skills, the arts, and sports, fitness and recreation. Includes after school pick up at approximately 15 elementary schools.

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Catholic Charities	102 Avenue J Lubbock, TX 79401 Phone: (806) 765-8475	<ul style="list-style-type: none"> <li>» Elderly Outreach Program – assists low-income elderly persons with eye glasses, prescriptions, hearing aids, dentures and transportation</li> <li>» Parent Empowerment Program: Assists low-income parents enrolled in a college, university or trade school with tuition, books, and limited family expenses. The goal of the program is to transition the family out of poverty by mentoring and providing a supportive road-map toward success.</li> <li>» Youth at Risk Program - Assist runaways, homeless, truants, first offender youth and families with crisis intervention parenting classes and shelter.</li> <li>» Family Life Service – works to strengthen families through counseling, health education programs and other services</li> <li>» Emergency Assistance – works to ease crises caused by lack of funds through partial help with food, shelter and medications, counseling and referral, client reimbursement program, and thrift stores</li> <li>» Counseling Program – Provides high quality, low cost counseling services to low-income clients who do not have insurance or sufficient funds to pay private counselors</li> </ul>
Central Plains Early Childhood Intervention (ECI)	602 West 6th Plainview, TX 79072 806-291-4416	ECI works to promote a child's development from birth to age three. A child with a developmental delay is behind others the same age in areas of crawling, walking, talking, eating, drinking, or playing. If a child has difficulties with language, social or physical skills, ECI will provide a screening at no cost to families. If the child is eligible, ECI will work with the whole family to plan appropriate services based on the unique needs of the child. ECI currently serves 231 kids throughout its nine-county area, with more than half of these children in Hale County.
Child Abuse Hotline	1-800-252-5400	Hotline for reporting child neglect and abuse
Children's Advocacy Center (CAC)	720 Texas Ave Lubbock, TX 79401 (806) 740-0251	The Children's Advocacy Center of the South Plains brings together community resources to speed the healing to child victims of abuse and trauma. CAC collaborates with a multi-disciplinary team in the investigation of specific child abuse cases while also providing case reviews, free therapy, family advocacy, court room preparation/accompaniment, and raising community education/awareness of the problem of child sexual abuse.
Children's Home of Lubbock (CHOL)	4404 Idalou Road Lubbock, TX 79403 (806) 762-0481	Foster Home Licensing Agency; Group Home and Shelter Facility

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Children's Protective Services (CPS)- Brownfield	302 Lubbock Hwy Brownfield, TX 79316 (806) 637-6150	Investigates reports of abuse/neglect of children; responsible for placing children in foster care; providing services to children and families; providing services to youth aging out in foster; and placing children in adoptive homes.
Children's Protective Services (CPS)- Levelland	904 8th Street Levelland, TX 79336 (806) 897-4240	Investigates reports of abuse/neglect of children; responsible for placing children in foster care; providing services to children and families; providing services to youth aging out in foster; and placing children in adoptive homes.
Children's Protective Services (CPS)- Lubbock	7 Briercroft Office Park Lubbock, Texas 79412 (806) 762-2680	Investigates reports of abuse/neglect of children; responsible for placing children in foster care; providing services to children and families; providing services to youth aging out in foster; and placing children in adoptive homes.
Children's Protective Services (CPS)- Lubbock	1103 MLK Blvd. Lubbock, Texas 79401 (806) 472-5050	Investigates reports of abuse/neglect of children; responsible for placing children in foster care; providing services to children and families; providing services to youth aging out in foster; and placing children in adoptive homes.
Children's Protective Services (CPS)- Lubbock	1622 10th St. Lubbock, Texas 79401 (806) 762-8922	Investigates reports of abuse/neglect of children; responsible for placing children in foster care; providing services to children and families; providing services to youth aging out in foster; and placing children in adoptive homes.
Children's Protective Services (CPS)- Plainview	2903 W. 7th St. Plainview, Texas 79072 (806) 296-3101	Investigates reports of abuse/neglect of children; responsible for placing children in foster care; providing services to children and families; providing services to youth aging out in foster; and placing children in adoptive homes.
Communities in Schools (CIS)	1946 Ave Q, 3rd Floor Lubbock, TX 79411 (806) 368-8090	The mission of Communities In Schools On the South Plains is to meet the needs of students in at-risk situations by improving academics, behavior, and attendance through the partnership of school, home, and community so that young people stay in school, learn successfully, and prepare for life.
Crisis Center of the Plains	1403 West 5th St. Plainview, TX 79072 806-293-9772	The Crisis Center of the Plains offers counseling and assistance to victims of rape and their families by providing crisis intervention and shelter assistance for abused women and children. The Center offers a 24 hour hotline, 293-7273

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<p>Early Learning Centers- Several Locations in Lubbock</p>	<p>Administrative Office 1639 Main Street Lubbock, TX 79401 (806) 765-9981</p>	<p>Mission: To provide the highest quality childcare regardless of family income. The Early Learning Centers offer high quality, educational programs for infants through Pre-K children (and for school aged children during school holidays.) ELC partners with many community groups, such as LISD Pre-K staff, Texas Tech School of Nursing, Foster Grandparents, TTU Jumpstart, and the Volunteer Center, to provide enhanced services to children. Fees for the year round program are based on income and eligibility.</p>
<p>ECI – DEBT ( Early Childhood Intervention Developmental Education Birth to Three)</p>	<p>1628 19th Street, Lubbock, TX 79401 (806) 766-1172</p>	<p>Services specifically designed for the early identification and intervention of children at risk for or exhibiting delays in development</p>
<p>Family Counseling Services</p>	<p>5701 Avenue P Lubbock, Tx 79412 Phone: (806) 747-3488</p>	<p>Family Counseling Services is dedicated to alleviating suffering and stress, as well as seeking implementation of strategies, which could prevent future problems.</p> <ul style="list-style-type: none"> <li>» Offers affordable counseling services to residents of Lubbock and the surrounding area.</li> <li>» Provides consultation and education concerning mental health to various agencies, organizations, businesses, and schools in the area</li> <li>» Provides information and referral services to other agencies and professionals</li> </ul> <p>Counseling Services provided:</p> <ul style="list-style-type: none"> <li>» Individual</li> <li>» Marital</li> <li>» Family</li> <li>» Groups</li> </ul>
<p>Gateways Counseling</p>	<p>2232 Indiana Ave # 1 Lubbock, TX 79410 (806) 799-1033</p>	<p>Individual, couples, family, and group counseling; psychological evaluations and testing</p>
<p>Gatlin, Richard, M.H.R</p>	<p>#19 Briercroft Office Park Lubbock, TX 79412 (806) 767-9007</p>	<p>Individual / Family / Group Counseling</p>

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<p>Girl Scouts of Texas Oklahoma Plains</p>	<p>2567 74th Street Lubbock, TX 79423 Phone: (806) 745-2855</p>	<p>Girl Scouts of Texas Oklahoma Plains, Inc. (GS-TOP) is a nonprofit organization serving girls and adults in 81 counties throughout the Texas and Oklahoma plains. GS-TOP, formed in 2008 by merging four existing councils, reaches out to all girls in large and small communities.</p> <p>GS-TOP reaches girls of every age, ethnicity, ability and background fulfilling the Girl Scout mission of <i>building</i> girls of courage, confidence, and character, who make the world a better place. This mission is accomplished through traditional troop programs, in-school programs, and camping opportunities. Girl Scouting helps girls develop their full individual potential; relate to others with increasing understanding, skill, and respect; and contribute to the improvement of society through their abilities, leadership skills, and cooperation with others. Adults are served through leadership development, governance opportunities, and various adult learning opportunities throughout the Council.</p>
<p>Goodwill Industries of Northwest Texas</p>	<p>715 28th Street Lubbock, TX 79404 Phone: (806) 744-8419</p>	<p>Mission: To Create Job Opportunities for People with Barriers to Employment</p> <p>Program Services:</p> <ul style="list-style-type: none"> <li>Employment training and placement services</li> <li>Computer Skills Training</li> <li>Job Training and Coaching</li> <li>Open computer and phone bank for job seekers</li> </ul> <p>Contract Services: employment for those who cannot work in a competitive environment</p> <p>Document Destruction Services</p>
<p>Guadalupe-Parkway Neighborhood Centers</p>	<p>Guadalupe Neighborhood Center 123 North Avenue N Lubbock, Texas 79401 (806) 765-9713</p> <p>Parkway Neighborhood Center 405 N. MLK Blvd. Lubbock, TX 79403 Phone: (806) 763-3963</p>	<p>Since its founding in 1962, Guadalupe-Parkway Neighborhood Centers have been dedicated to improving the quality of life in the Guadalupe and Cherry Point/Parkway neighborhoods .Guadalupe-Parkway Neighborhood Centers strive to keep young people engaged in positive activities and away from destructive ones such as alcohol and drug abuse, gangs, violence and crime.</p>
<p>Hope for Tomorrow</p>	<p>2706 82nd Street Lubbock, TX 79424 (806) 445-1505</p>	<p>Foster Home Licensing Agency</p>
<p>Legal Aid Society</p>	<p>916 Main, Ste. 103 Lubbock, TX 79401 (806) 762-2325</p>	<p>Provides legal representation in the area of family law for indigent residents of Lubbock County, Texas. The Legal Aid Society significantly reduces the costs of legal services for eligible applicants.</p>

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Literacy Lubbock	1306 9th Street Mahon Library- 2nd Floor Lubbock, TX 79401 Phone: (806) 775-3636	Literacy Lubbock executes and supports programs that enable people to become literate. Adult Literacy/ESL - designed to teach adults how to read or improve their skills to become more literate or to gain the skills necessary to pass the GED test. English as a Second Language teaches reading, writing and speaking skills. Volunteer Training - volunteer tutors are recruited and trained by the Literacy Lubbock. Share a Book with a Child - A children's outreach librarian or library assistant conducts a story hour, and Literacy Lubbock provides a free copy of the featured book to each family Barton Program- This program is designed for adults with Dyslexia or other learning challenges. Tiny Tots Read-A-Lot - Program for children birth through 4 years old and their mothers or caregivers. This program is held at 12:30 pm Wednesdays at Groves Library. We Can Read - Guadalupe/Parkway Neighborhood Centers -- promotes the importance of reading by working with both parents and children through interactive reading.
Lubbock Regional MHMR Center	1602 10th Street PO Box 2828, Lubbock, TX 79408 (806) 766-0310	Offers services to persons with mental illness, mental retardation, chemical dependency, and HIV
Lubbock Children's Health Clinic	P.O. Box 12103 Lubbock, TX 79452 (806) 749-3800	Provide quality, low cost, comprehensive primary health care to the medically indigent children of Lubbock, from birth to 18 years old. Services: Preventive health care, sick child/infant care, immunizations, school and daycare physicals, Texas Health Steps, lab work and pharmacy. Patients are charged on a sliding fee scale. Accept Medicaid, CHIP and Private Insurance.
Managed Care	2345 50th Street, Ste 100 Lubbock, TX 79412 (806) 780-8300	Inpatient / Outpatient Substance Abuse Treatment
Methodist Children's Home	4601 50th St Lubbock, TX 79414 (806) 792-0138	Foster Home Licensing Agency

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<p>Parenting Cottage</p>	<p>3818 50th Street Lubbock, Texas 79413 (806) 795-7552</p>	<p>Mission To Build a Strong Community by Building Strong Families Providing Research and Evidence Based Educational Eligibility for Parenting Services: Services are provided to families without regard to economic status. Services are provided at no cost to the family. Services are provided to families residing within Lubbock County. Initiatives with a focus on families with children prenatal to kindergarten entry: Prenatal Mother and Child Well-being Reduction in the number of low birth weight and preterm babies Parenting Education to Increase Parenting skills in first time parents Parenting Education to Prevent Abuse and Neglect Providing developmental screenings which assist in detecting developmental delays in infants and young children Providing opportunities for both parent and child learning Improving school readiness and early literacy Assisting families in Accessing Community Resources to improve family self sufficiency Parenting Cottage is an accredited Parents as Teachers Affiliate of Texas Parents as Teachers and Parents as Teachers National.</p>
<p>Plainview Serenity Center</p>	<p>806 El Paso P.O. Box 278 Plainview, TX 79072 806-293-9722</p>	<p>The Serenity Center provides counseling and assistance for persons recovering from alcohol and drug abuse. Plainview Serenity Center Inc. is licensed by the Texas Commission on Alcohol and Drug Abuse for inpatient (residents living at the center) and and outpatient services.</p>

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<p>Salvation Army</p>	<p>16th Street and Avenue K P.O. Box 2785 Lubbock, TX 79408 (806) 765-9434</p>	<p>The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.</p> <p>The Salvation Army of Lubbock offers the following services:</p> <p>Canteen Nightly: Members of the DART Team and/or staff use the mobile feeding unit (Canteen) to provide food, fluids and clothing during nightly feedings when the temperature is 32 degrees or below.</p> <p>Christian Church Services: Services held Sunday mornings at 11:00 am at the Corps Community Center. For more information about church programs, please call (806) 765-9434.</p> <p>Community Soup Kitchen: The Salvation Army makes available nutritious breakfasts and dinners, 365 days per year, to non sheltered, low income individuals in the Lubbock Community.</p> <p>Disaster Alert Response Team (DART): DART responds to various disaster situations, including, flooding, tornados, and fire, with its mobile feeding unit (Canteen).</p> <p>Family Services: Clients apply to receive clothing and food vouchers, electric gas and water bill payments, prescription assistance, and rent and mortgage assistance; The Salvation Army also offers referrals to medical care, counseling, GED, employment and placement services, child care, life skills and substance abuse treatment. All cases are monitored by trained social service workers.</p> <p>Shelter Services: The Shelter Program provides free emergency shelter and food to homeless individuals and families 24-hours a day, 365 days a year. Services also include case management.</p> <p>Seasonal Services: Including providing supply-filled backpacks for back to school; Fall Harvest Carnival, a family-friendly alternative to Halloween; Holiday meals at Thanksgiving and Christmas serving over 300 meals each; Angel Tree program for children 15 and under; Red Kettle Program during Christmas; and Camping Programs which allow local, inner-city youth to attend summer camp near Dallas.</p>
<p>Texas Boys Ranch</p>	<p>4810 N. CR 2800 Lubbock, TX 79403 (806) 747-3187</p>	<p>Foster Home Licensing Agency; Group Home and Shelter Facility</p>



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Transition Center	125 Chicago Ave Lubbock, TX 79416 (806) 781-1179 (on Buckner campus)	Case management, counseling and youth mentorships; education, employment, and housing location assistance; PAL (Preparation for Adult Living) training; aftercare services
Upbring, The New Lutheran Social Services	<p>Administrative Offices 1212 13th St. Ste. 102 Lubbock, Texas 79401 (806) 741-0459</p> <p>Health for Friends Clinic 1610 5th Street Lubbock TX 79401 Phone: (806) 765-2639</p>	<p>Mission: To break the cycle of child abuse by empowering children, families and communities. The Health for Friends Clinic provides the services listed below free of charge to the middle-aged, elderly, and persons with disabilities of any age:</p> <ul style="list-style-type: none"> <li>Health assessments</li> <li>Health monitoring</li> <li>Education on chronic health problems, prevention of illness, use of medications and basic self-care</li> <li>Diet and nutrition counseling</li> <li>Blood glucose monitoring</li> <li>Blood pressure monitoring</li> </ul> <p>Services are available in English and Spanish</p> <p>Other services provided by Upbring:</p> <p>Neighborhood House – Emergency assistance services are provided to local residents in need of food, utility, and prescription assistance. Hygiene products, baby formula and diapers are also available. Sack lunches for the homeless and transient population are also provided.</p> <p>Upbring serves persons of any age, ethnic group, or religious faith.</p>
Victim Assistance Coordinator/Crime Victim Compensation Benefitis (CVC)	Lubbock County DA's Office PO Box 10536 Lubbock, TX 79408 (806) 775-1153	Assistance in filing CVC claims, providing victim support

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<p>Voice of Hope (formerly Lubbock Rape Crisis Center)</p>	<p>P.O. Box 2000 Lubbock, TX 79457 (806) 763-3232</p>	<p>Voice of Hope, formerly the Lubbock Rape Crisis Center, is committed to offering help, hope, and healing to all persons affected by sexual violence by providing education, awareness, and support as far as our arms can reach.</p> <p>Sexual Assault Intervention and Prevention Program: Voice of Hope exists to provide victims of sexual abuse and assault in Lubbock County and the surrounding communities with free, confidential crisis assistance, advocacy, and support without regard to age, race, ethnicity, gender, or residency; and promote public awareness of the realities of sexual victimization in addition to striving toward its elimination through outreach, activism, and community education.</p> <p>Voice of Hope Services: 24 hour sexual assault crisis hotline 24 hour medical accompaniment Law Enforcement Accompaniment Case Follow Up &amp; Referral Judicial Accompaniment Individual and Group Counseling for survivors of sexual assault and their family members Community Education/Sexual Assault Prevention</p>
<p>Volunteer Center of Lubbock</p>	<p>1706 23rd Street, Suite 101 Lubbock, TX 79411 (806) 747-0551</p>	<p>The Volunteer Center of Lubbock exists to inspire a more engaged community by helping people find their purpose and act on it. Through collaborative partnerships with nonprofits, for-profits, organizations, and individuals, the center seeks to create a culture of service throughout the community and to develop the next generation of leaders.</p> <p>The Volunteer Center partners with over 125 nonprofit agencies, 40 area secondary schools and a growing number of businesses. In 2015, the organization impacted the lives of more than 39,000 people on the South Plains.</p>
<p>Wilbanks, Brenda, Ed.D</p>	<p>#19 Briercroft Office Park Lubbock, TX 79412 (806) 767-9007</p>	<p>Individual / Family / Group Counseling</p>

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<p>Women's Protective Services (WPS)</p>	<p>P. O. Box 54089 Lubbock, TX 79453 Phone: (806) 748-5292</p> <p>Crisis Hotline: (806) 747-6491 or Toll-free: 1 (800) 736-6491</p>	<p>Women's Protective Services provides:</p> <p>Community education to prevent incidents of family violence shelter services to create a safe and supportive environment for the purpose of assisting, women, children and families in crisis and transitional situations</p> <p>Rehabilitation services for violent family members</p> <p>A wide range of support services to assist women and children to become and remain self-sufficient and improve their lives</p> <p>Services provided by Women's Protective Services are free, confidential and are provided without regard to race, ethnicity, age, sex, national origin, physical handicap, religious affiliation, or income.</p> <p>Programs funded by the Lubbock Area United Way:</p> <p>Residential Program – Women's Protective Services provides a comprehensive shelter-based, residential program to women, children and families. Services provided include:</p> <p>Emergency transportation. A 24-hour crisis hotline. A safe haven and life necessities such as food, clothing, personal hygiene items. Social referring (housing opportunities, income assistance, job search, education, basic lifeskills). Individual and group counseling for women and children. Legal advocacy. Medical and transportation assistance.</p> <p>Non-resident program – Women's Protective Services provides services to women and children who are not in the Center, but who are utilizing individual counseling a support group setting to learn about domestic violence, self-esteem, developing a positive self-concept, and learning coping skills. The non-resident program provides:</p> <p>Individual and group counseling for adults and group counseling for children Social referral Legal advocacy Basic Independent Living Skills</p> <p>Community Education – Women's Protective Services provides community education for the prevention and or reduction of family violence in the community of Lubbock and surrounding 11 county target area.</p>
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<p>YWCA of Lubbock</p>	<p>3101 35th Lubbock, TX 79413 (806) 792-2723</p>	<p>The Young Women's Christian Association (YWCA) of the United States of America is a woman's membership movement nourished by its roots in the Christian faith and sustained by the richness of many beliefs and values.</p> <p>Strengthened by diversity, the association draws together members who strive to create opportunities for women's growth leadership and power in order to attain a common vision: peace, justice, freedom, and dignity for all people.</p> <p>YW-Care - After school child care for children ages 5-12. Scholarships are available for income eligible families.</p> <p>Day Camp - The YWCA Day Camps offer children ages 5-12 opportunities to participate in outdoor activities such as hiking, canoeing, swimming and cookouts. Indoor activities include arts and crafts, yoga, music, games and story time. Camperships are available to income eligible families.</p> <p>Breast and Cervical Cancer Screening Program - Outreach education program that targets women between the ages of 40 and 64 who are at or below 200% of the federal poverty level and have no insurance coverage.</p> <p>Aerobics - for kids, adults, seniors</p> <p>Specialty Fitness Classes</p> <p>Open Gym and Weight Room</p> <p>Exceptional YW-Care - After school recreational/education program for severe and profoundly handicapped children (K-6)</p> <p>Head Start - Preschool readiness program for income eligible children</p> <p>Gang and Drug Abuse Program</p> <p>S.H.A.R.P. - Sexual Harassment, Assault, and Rape Prevention training</p>
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